

TRUE quality. TRUE performance. TRUE peace of mind.



Tennant True®

Hassle-Free Service

COMPLETE COVERAGE, PREDICTABLE COSTS

Tennant True Hassle-Free Service takes the guesswork out of what events are covered when your equipment needs service. We take care of all your service needs — everything from planned maintenance and replacement parts to sudden breakdowns and incidental misuse and abuse.

If predictable costs would provide peace of mind and unanticipated service could shrink your margins, Tennant True Hassle-Free Service is the right plan for you.

WHAT MATTERS MOST



Complete Coverage



Fixed Costs



No Surprise
Billing



Misuse and
Abuse Repairs



OPTIMIZED EQUIPMENT PERFORMANCE
AND INVESTMENT PROTECTION

ALL SERVICE COVERED — ALL THE TIME

HASSLE-FREE SERVICE AT-A-GLANCE

Complete coverage — including maintenance, breakdowns, batteries, brushes or pads, parts and incidental misuse and abuse*

Pre-pay, monthly billing or *FlexClean*® billing options

Applies to equipment use of 100 hours or fewer per month

Operator training

Maintenance inspection report

Applies to new Tennant small rider and walk-behind commercial battery equipment (T12 and smaller) within 90 days of purchase

Available in factory-direct coverage areas in U.S. and Canada

IRIS® Service Reporter Technology included upon request

*Does not cover machines that experience a catastrophic event such as fire, natural disaster, etc.

THE VALUE OF TENNANTTRUE® SERVICE

Get the best return on your investment with high quality Tennant floor cleaning equipment — backed by the best service available.

TECHNICAL EXPERTISE

Experienced technicians with unmatched expertise on Tennant equipment.

UNPARALLELED COVERAGE

Network of 450+ factory-direct technicians and 80 authorized dealers provide consistent service across the U.S. and Canada.

PROMPT RESPONSE

We respond to most service requests within 24 – 48 hours, depending on your service plan.

COMPLETE PICTURE

Real-time, 24/7 access to your maintenance history and service performance metrics with optional IRIS® Service Reporter.

TENNANTTRUE PARTS & CONSUMABLES

Tennant technicians use TennantTrue OEM parts, which are precisely designed to maximize machine performance.

QUICK ANSWERS

Tennant Technical Assistance Center is available and staffed with our expert service representatives.

To learn more about TennantTrue® Hassle-Free Service, call +1.800.553.8033 or email info@tennantco.com

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