

TRUE quality. TRUE performance. TRUE peace of mind.



# Tennant True®

## Silver Service

### ROUTINE MAINTENANCE – MODERATE BUDGET CONTROL

Tennant True Silver Service offers planned maintenance with some level of budget control to keep your equipment running at its best. Our technician will be at your facility at scheduled intervals to perform maintenance and replace select consumables.

If you want optimal equipment performance and the ability to predict and control some of your routine maintenance costs, rely on Tennant True Silver Service plan.

#### WHAT MATTERS MOST



Moderate Budget Control



Routine Maintenance Coverage



Optimal Equipment Performance



Service Expertise



OPTIMIZED EQUIPMENT PERFORMANCE  
AND INVESTMENT PROTECTION

# ROUTINE MAINTENANCE, MODERATE BUDGET CONTROL

## SILVER SERVICE AT-A-GLANCE

Planned routine maintenance and coverage of lubricants, squeegees and filters

Breakdown repairs, brushes, pads and misuse and abuse are not covered

Pre-pay, monthly billing, pay per visit or *FlexClean*® payment options

Suitable for light to medium environments with usage up to 150 hours/month on large riders and up to 100 hours/month on small riders and walk-behind units

Operator training

Maintenance inspection report

Applicable to any Tennant equipment — new or existing

Available in factory-direct coverage areas in U.S. and Canada

IRIS® Service Reporter Technology included upon request

## THE VALUE OF TENNANTTRUE® SERVICE

Get the best return on your investment with high quality Tennant floor cleaning equipment — backed by the best service available.

### TECHNICAL EXPERTISE

Experienced technicians with unmatched expertise on Tennant equipment.

### UNPARALLELED COVERAGE

Network of 450+ factory-direct technicians and 80 authorized dealers provide consistent service across the U.S. and Canada.

### PROMPT RESPONSE

We respond to most service requests within 24 – 48 hours, depending on your service plan.

### COMPLETE PICTURE

Real-time, 24/7 access to your maintenance history and service performance metrics with optional IRIS® Service Reporter.

### TENNANTTRUE PARTS & CONSUMABLES

Tennant technicians use TennantTrue OEM parts, which are precisely designed to maximize machine performance.

### QUICK ANSWERS

Tennant Technical Assistance Center is available and staffed with our expert service representatives.

To learn more about TennantTrue® Silver Service, call +1.800.553.8033 or email [info@tennantco.com](mailto:info@tennantco.com)

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